**General Data Protection Regulations (GDPR)**

**Your consent applies to the following domain:**

voosust.com

**The company’s Data Protection Officer: Ata AVCI**

can be contacted at the above-mentioned address, FAO by sending an e-mail to [info@voosust.com](mailto:info@voosust.com)

**General Data Protection Regulations last updated on 15.12.2024**

This GDPR Policy describes Our policies and procedures on the collection, use, and disclosure of Your information when You use the Service and tells You about Your privacy rights and how the law protects You. We use Your Personal data to provide and improve the Service. By using the Service, You agree to the collection and use of information in accordance with this Privacy Policy.

**Legal Basis for Processing Personal Data under GDPR**

We may process Personal Data under the following conditions:

* **Consent:**You have given Your consent for processing Personal Data for one or more specific purposes:
* **Performance of a contract:**Provision of Personal Data is necessary for the performance of an agreement with You and/or for any pre-contractual obligations thereof.
* **Legal obligations:**Processing Personal Data is necessary for compliance with a legal obligation to which the Company is subject.
* **Vital interests:**Processing Personal Data is necessary in order to protect Your vital interests or of another natural person.
* **Public interests:**Processing Personal Data is related to a task that is carried out in the public interest or in the exercise of official authority vested in the Company.
* **Legitimate interests:**Processing Personal Data is necessary for the purposes of the legitimate interests pursued by the Company.

In any case, the Company will gladly help to clarify the specific legal basis that applies to the processing, and in particular whether the provision of Personal Data is a statutory or contractual requirement, or a requirement necessary to enter into a contract.

**Your Rights under the GDPR**

The Company undertakes to respect the confidentiality of Your Personal Data and to guarantee You can exercise Your rights.

You have the right under this Privacy Policy, and by law if You are within the EU, to:

* **Request access to Your Personal Data.** The right to access, update or delete the information We have on You. Whenever made possible, you can access, update or request deletion of Your Personal Data directly within Your account settings section. If you are unable to perform these actions yourself, please contact Us to assist You. This also enables You to receive a copy of the Personal Data We hold about You.
* **Request correction of the Personal Data that We hold about You.** You have the right to have any incomplete or inaccurate information We hold about You corrected.
* **Object to processing of Your Personal Data.** This right exists where We are relying on a legitimate interest as the legal basis for Our processing and there is something about Your particular situation, which makes You want to object to our processing of Your Personal Data on this ground. You also have the right to object where We are processing Your Personal Data for direct marketing purposes.
* **Request erasure of Your Personal Data.** You have the right to ask Us to delete or remove Personal Data when there is no good reason for Us to continue processing it.
* **Request the transfer of Your Personal Data.** We will provide to You, or to a third-party You have chosen, Your Personal Data in a structured, commonly used, machine-readable format. Please note that this right only applies to automated information which You initially provided consent for Us to use or where We used the information to perform a contract with You.
* **Withdraw Your consent.** You have the right to withdraw Your consent on using your Personal Data. If You withdraw Your consent, We may not be able to provide You with access to certain specific functionalities of the Service.
* **Consent:** You have given Your consent for processing Personal Data for one or more specific purposes.
* **Performance of a contract:** Provision of Personal Data is necessary for the performance of an agreement with You and/or for any pre-contractual obligations thereof.
* **Legal obligations:** Processing Personal Data is necessary for compliance with a legal obligation to which the Company is subject.
* **Vital interests:** Processing Personal Data is necessary in order to protect Your vital interests or of another natural person.
* **Public interests:** Processing Personal Data is related to a task that is carried out in the public interest or in the exercise of official authority vested in the Company.
* **Legitimate interests:** Processing Personal Data is necessary for the purposes of the legitimate interests pursued by the Company.

**Exercising of Your GDPR Data Protection Rights**

You may exercise Your rights of access, rectification, cancellation and opposition by contacting Us. Please note that we may ask You to verify Your identity before responding to such requests. If You make a request, We will try our best to respond to You as soon as possible.

You have the right to complain to a Data Protection Authority about Our collection and use of Your Personal Data. For more information, if You are in the European Economic Area (EEA), please contact Your local data protection authority in the EEA.

**Exercising of Your GDPR Data Protection Rights**

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**Instagram Fan Page**

**Data Controller for the Instagram Fan Page**

The Company is the Data Controller of Your Personal Data collected while using the Service. As operator of the Facebook Fan Page <https://www.instagram.com/voosust>, the Company and the operator of the social network Instagram are Joint Controllers.

The Company has entered into agreements with Facebook that define the terms for use of the Facebook Fan Page, among other things. These terms are mostly based on the Facebook Terms of Service: <https://www.instagram.com/terms.php>

Visit the Facebook Privacy Policy <https://www.instagram.com/policy.php> for more information about how Facebook manages Personal data or contact Facebook online, or by mail: Facebook, Inc. ATTN, Privacy Operations, 1601 Willow Road, Menlo Park, CA 94025, United States.

**Instagram Insights**

We use the Facebook Insights function in connection with the operation of the Facebook Fan Page and on the basis of the GDPR, in order to obtain anonymized statistical data about Our users.

For this purpose, Instagram places a Cookie on the device of the user visiting Our Instagram Fan Page. Each Cookie contains a unique identifier code and remains active for a period of two years, except when it is deleted before the end of this period.

Instagram receives, records and processes the information stored in the Cookie, especially when the user visits the Instagram services, services that are provided by other members of the Instagram Fan Page and services by other companies that use Instagram services.

For more information on the privacy practices of Instagram, please visit Instagram Privacy Policy here: <https://www.instagram.com/privacy/explanation>

**CCPA/CPRA Privacy Notice**

This privacy notice section for California residents supplements the information contained in Our Privacy Policy and it applies solely to all visitors, users, and others who reside in the State of California

**Categories of Personal Information Collected**

We collect information that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular Consumer or Device. The following is a list of categories of personal information which we may collect or may have been collected from California residents within the last twelve (12) months.

Please note that the categories and examples provided in the list below are those defined in the CCPA/CPRA. This does not mean that all examples of that category of personal information were in fact collected by Us, but reflects our good faith belief to the best of Our knowledge that some of that information from the applicable category may be and may have been collected. For example, certain categories of personal information would only be collected if You provided such personal information directly to Us.

* **Category A: Identifiers**

Examples: A real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, driver's license number, passport number, or other similar identifiers.

Collected: Yes

* **Category B: Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e))**

Examples: A name, signature, Social Security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information. Some personal information included in this category may overlap with other categories.

Collected: Yes

* **Category C: Protected classification characteristics under California or federal law**

Examples: Age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information).

Collected: No.

* **Category D: Commercial information**

Examples: Records and history of products or services purchased or considered.

Collected: Yes

* **Category E: Biometric information**

Examples: Genetic, physiological, behavioral, and biological characteristics, or activity patterns used to extract a template or other identifier or identifying information, such as, fingerprints, faceprints, and voiceprints, iris or retina scans, keystroke, gait, or other physical patterns, and sleep, health, or exercise data.

Collected: No.

* **Category F: Internet or other similar network activity**

Examples: Interaction with our Service or advertisement

Collected: Yes

* **Category G: Geolocation data**

Examples: Approximate physical location

Collected: No.

* **Category H: Sensory data**

Examples: Audio, electronic, visual, thermal, olfactory, or similar information.

Collected: No.

* **Category I: Professional or employment-related information**

Examples: Current or past job history or performance evaluations.

Collected: No.

* **Category J: Non-public education information (per the Family Educational Rights and Privacy Act (20 U.S.C. Section 1232g, 34 C.F.R. Part 99)).**

Examples: Education records directly related to a student maintained by an educational institution or party acting on its behalf, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.

Collected: No.

* **Category K: Inferences drawn from other personal information**

Examples: Profile reflecting a person's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.

Collected: No.

* **Category L: Sensitive personal information**

Examples: Account login and password information, geolocation data.

Collected: Yes

**Sources of Personal Information**

We obtain the categories of personal information listed above from the following categories of sources:

* **Directly from You:**  For example, from the forms You complete on our Service, preferences You express or provide through our Service, or from Your purchases on our Service.
* **Indirectly from You:** For example, from observing Your activity on our Service.
* **Auomatically from You.** For example, through cookies We or our Service Providers set on Your Device as You navigate through our Service.
* **From Service Providers.** For example, third-party vendors to monitor and analyze the use of our Service, third-party vendors to deliver targeted advertising to You, third-party vendors for payment processing, or other third-party vendors that We use to provide the Service to You.

**Use of Personal Information**

We may use or disclose personal information We collect for "business purposes" or "commercial purposes" (as defined under the CCPA/CPRA), which may include the following examples:

* To operate our Service and provide You with Our Service.
* To provide You with support and to respond to Your inquiries, including to investigate and address Your concerns and monitor and improve our Service.
* To fulfill or meet the reason You provided the information. For example, if You share Your contact information to ask a question about our Service, We will use that personal information to respond to Your inquiry. If You provide Your personal information to purchase a product or service, We will use that information to process Your payment and facilitate delivery.
* To respond to law enforcement requests and as required by applicable law, court order, or governmental regulations.
* As  described to You when collecting Your personal information or as otherwise set forth in the CCPA/CPRA.
* To detect security incidents and protect against malicious, deceptive, fraudulent or illegal activity, including, when necessary, to prosecute those responsible for such activities.
* Other one-time uses.

Please note that the examples provided above are illustrative and not intended to be exhaustive. For more details on how we use this information, please refer to the "Use of Your Personal Data" section.

If We decide to collect additional categories of personal information or use the personal information We collected for materially different, unrelated, or incompatible purposes We will update this Privacy Policy.

**Disclosure of Personal Information**

We may use or disclose and may have used or disclosed in the last twelve (12) months the following categories of personal information for business or commercial purposes:

* Category A: Identifiers
* Category B: Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).
* Category D: Commercial information
* Category F: Internet or other similar network activity

Please note that the categories listed above are those defined in the CCPA/CPRA. This does not mean that all examples of that category of personal information were in fact disclosed, but reflects our good faith belief to the best of our knowledge that some of that information from the applicable category may be and may have been disclosed.

When We disclose personal information for a business purpose or a commercial purpose, We enter a contract that describes the purpose and requires the recipient to both keep that personal information confidential and not use it for any purpose except performing the contract.

**Share of Personal Information**

We may share, and have shared in the last twelve (12) months, Your personal information identified in the above categories with the following categories of third parties:

* Service Providers
* Payment Processors
* Our affiliates
* Our business partners
* Third party vendors to whom You or Your agents authorize Us to disclose Your personal information in connection with products or services We provide to You.

**Sale of Personal Information**

As defined in the CCPA/CPRA, "sell" and "sale" mean selling, renting, releasing, disclosing, disseminating, making available, transferring, or otherwise communicating orally, in writing, or by electronic or other means, a Consumer's personal information by the Business to a third party for valuable consideration. This means that We may have received some kind of benefit in return for sharing personal information, but not necessarily a monetary benefit.

We do not sell personal information as the term sell is commonly understood. We do allow Service Providers to use Your personal information for the business purposes described in Our Privacy Policy, for activities such as advertising, marketing, and analytics, and these may be deemed a aale under CCPA/CPRA.

We may sell and may have sold in the last twelve (12) months the following categories of personal information:

* Category A: Identifiers
* Category B: Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e))
* Category C: Commercial information
* Category D: Internet or other similar network activity

Please note that the categories listed above are those defined in the CCPA/CPRA. This does not mean that all examples of that category of personal information were in fact sold, but reflects our good faith belief to the best of Our knowledge that some of that information from the applicable category may be and may have been shared for value in return.

**Sale of Personal Information of Minors Under 16 Years of Age**

We do not knowingly collect personal information from minors under the age of 16 through our Service, although certain third party websites that we link to may do so. These third-party websites have their own terms of use and privacy policies and We encourage parents and legal guardians to monitor their children's Internet usage and instruct their children to never provide information on other websites without their permission.

We do not sell the personal information of Consumers We actually know are less than 16 years of age, unless We receive affirmative authorization (the "right to opt-in") from either the Consumer who is between 13 and 16 years of age, or the parent or guardian of a Consumer less than 13 years of age. Consumers who opt-in to the sale of personal information may opt-out of future sales at any time. To exercise the right to opt-out, You (or Your authorized representative) may submit a request to Us by contacting Us.

If You have reason to believe that a child under the age of 13 (or 16) has provided Us with personal information, please contact Us with sufficient detail to enable Us to delete that information.

**Your Rights under the CCPA/CPRA**

The CCPA/CPRA provides California residents with specific rights regarding their personal information. If You are a resident of California, You have the following rights:

* **The right to notice.**You have the right to be notified which categories of Personal Data are being collected and the purposes for which the Personal Data is being used
* **The right to know/access.** Under CCPA/CPRA, You have the right to request that We disclose information to You about Our collection, use, sale, disclosure for business purposes and share of personal information. Once We receive and confirm Your request, We will disclose to You:
  + The categories of personal information We collected about You
  + The categories of sources for the personal information We collected about You
  + Our usiness or commercial purposes for collecting or selling that personal information
  + The categories of third parties with whom We share that personal information
  + The pecific pieces of personal information We collected about You
  + If we sold Your personal information or disclosed Your personal information for a business purpose, We will disclose to You:
    - The categories of personal information categories sold
    - The categories of personal information categories disclosed
* **The right to say no to the sale or sharing of Personal Data (opt-out).** You have the right to direct Us to not sell Your personal information. To submit an opt-out request, please see the "Do Not Sell My Personal Information" section or contact Us.
* **The right to correct Personal Data.** You have the right to correct or rectify any any inaccurate personal information about You that We collected. Once We receive and confirm Your request, We will use commercially reasonable efforts to correct (and direct our Service Providers to correct) Your personal information, unless an exception applies.
* **The right to limit use and disclosure of sensitive Personal Data.** You have the right to request to limit the use or disclosure of certain sensitive personal information We collected about You, unless an exception applies. To submit, please see the "Limit the Use or Disclosure of My Sensitive Personal Information" section or contact Us.
* **The right to delete Personal Data.** You have the right to request the deletion of Your Personal Data under certain circumstances, subject to certain exceptions. Once We receive and confirm Your request, We will delete (and direct Our Service Providers to delete) Your personal information from our records, unless an exception applies. We may deny Your deletion request if retaining the information is necessary for Us or Our Service Providers to:
  + Complete the transaction for which We collected the personal information, provide a good or service that You requested, take actions reasonably anticipated within the context of our ongoing business relationship with You, or otherwise perform our contract with You.
  + Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, or prosecute those responsible for such activities.
  + Debug products to identify and repair errors that impair existing intended functionality.
  + Exercise free speech, ensure the right of another consumer to exercise their free speech rights, or exercise another right provided for by law.
  + Comply with the California Electronic Communications Privacy Act (Cal. Penal Code § 1546 et. seq.).
  + Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when the information's deletion may likely render impossible or seriously impair the research's achievement, if You previously provided informed consent.
  + Enable solely internal uses that are reasonably aligned with consumer expectations based on Your relationship with Us.
  + Comply with a legal obligation.
  + Make other internal and lawful uses of that information that are compatible with the context in which You provided it.
* **The right not to be discriminated against.**You have the right not to be discriminated against for exercising any of Your consumer's rights, including by:
  + Denying goods or services to You
  + Charging different prices or rates for goods or services, including the use of discounts or other benefits or imposing penalties
  + Providing a different level or quality of goods or services to You
  + Suggesting that You will receive a different price or rate for goods or services or a different level or quality of goods or services.

**Exercising Your CCPA/CPRA Data Protection Rights**

Please see the "Do Not Sell My Personal Information" section and "Limit the Use or Disclosure of My Sensitive Personal Information" section for more information on how to opt out and limit the use of sensitive information collected.

Additionally, in order to exercise any of Your rights under the CCPA/CPRA, and if You are a California resident, You can contact Us:

* By email: [info@voosust.com](mailto:info@voosust.com)
* By phone number: +90 (533) 357 27 47
* By mail: Dokuz Eylül University DEPARK Technology Dev. Zone Doguş Str. No 207/AG - Beta IZMIR/TURKEY

Only You, or a person registered with the California Secretary of State that You authorize to act on Your behalf, may make a verifiable request related to Your personal information.

Your request to Us must:

* Provide sufficient information that allows Us to reasonably verify You are the person about whom We collected personal information or an authorized representative.
* Describe Your request with sufficient detail that allows Us to properly understand, evaluate, and respond to it.

We cannot respond to Your request or provide You with the required information if We cannot:

* Verify Your identity or authority to make the request
* And confirm that the personal information relates to You

We will disclose and deliver the required information free of charge within 45 days of receiving Your verifiable request. The time period to provide the required information may be extended once by an additional 45 days when reasonably necessary and with prior notice.

Any disclosures We provide will only cover the 12-month period preceding the verifiable request's receipt.

For data portability requests, We will select a format to provide Your personal information that is readily usable and should allow You to transmit the information from one entity to another entity without hindrance.

**Do Not Sell My Personal Information**

As defined in the CCPA/CPRA, "sell" and "sale" mean selling, renting, releasing, disclosing, disseminating, making available, transferring, or otherwise communicating orally, in writing, or by electronic or other means, a Consumer's personal information by the Business to a third party for valuable consideration. This means that We may have received some kind of benefit in return for sharing personal information, but not necessarily a monetary benefit.

We do not sell personal information as the term sell is commonly understood. We do allow Service Providers to use Your personal information for the business purposes described in Our Privacy Policy, for activities such as advertising, marketing, and analytics, and these may be deemed a sale under CCPA/CPRA.

You have the right to opt-out of the sale of Your personal information. Once We receive and confirm a verifiable consumer request from You, we will stop selling Your personal information. To exercise Your right to opt-out, please contact Us.

The Service Providers we partner with (for example, our analytics or advertising partners) may use technology on the Service that sells personal information as defined by the CCPA/CPRA law. If you wish to opt out of the use of Your personal information for interest-based advertising purposes and these potential sales as defined under CCPA/CPRA law, you may do so by following the instructions below.

Please note that any opt out is specific to the browser You use. You may need to opt out on every browser that You use.

**Website**

If applicable, click "Privacy Preferences", "Update Privacy Preferences" or "Do Not Sell My Personal Information" buttons listed on the Service to review your privacy preferences and opt out of cookies and other technologies that We may use. Please note that You will need to opt out from each browser that You use to access the Service.

Additionally, You can opt out of receiving ads that are personalized as served by our Service Providers by following our instructions presented on the Service.

* The NAI's opt-out platform: <http://www.networkadvertising.org/choices/>
* The EDAA's opt-out platform: <http://www.youronlinechoices.com/>
* The DAA's opt-out platform: <http://optout.aboutads.info/?c=2&lang=EN>

The opt out will place a cookie on Your computer that is unique to the browser You use to opt out. If you change browsers or delete the cookies saved by your browser, You will need to opt out again

**Mobile Devices**

Your mobile device may give You the ability to opt out of the use of information about the apps You use in order to serve You ads that are targeted to Your interests:

* “Opt out of Interest-Based Ads" or "Opt out of Ads Personalization" on Android devices
* “Limit Ad Tracking" on iOS devices

You can also stop the collection of location information from Your mobile device by changing the preferences on Your mobile device

**Limit the Use or Disclosure of My Sensitive Personal Information**

If You are a California resident, You have the right to limit the use and disclosure of Your sensitive personal information to that use which is necessary to perform the services or provide the goods reasonably expected by an average Consumer who requests such services or goods.

We collect, use and disclose sensitive personal information in ways that are necessary to provide the Service. For more information on how We use Your personal information, please see the "Use of Your Personal Data" section or contact us.

**"Do Not Track" Policy as Required by California Online Privacy Protection Act (CalOPPA)**

Our Service does not respond to Do Not Track signals.

However, some third party websites do keep track of Your browsing activities. If You are visiting such websites, You can set Your preferences in Your web browser to inform websites that You do not want to be tracked. You can enable or disable DNT by visiting the preferences or settings page of Your web browser.

**Your California Privacy Rights (California's Shine the Light law)**

Under California Civil Code Section 1798 (California's Shine the Light law), California residents with an established business relationship with us can request information once a year about sharing their Personal Data with third parties for the third parties' direct marketing purposes.

If you'd like to request more information under the California Shine the Light law, and if You are a California resident, You can contact Us using the contact information provided below:

**California Privacy Rights for Minor Users (California Business and Professions Code Section 22581)**

California Business and Professions Code Section 22581 allows California residents under the age of 18 who are registered users of online sites, services or applications to request and obtain removal of content or information they have publicly posted.

To request removal of such data, and if You are a California resident, You can contact Us using the contact information provided below, and include the email address associated with Your account.

Be aware that Your request does not guarantee complete or comprehensive removal of content or information posted online and that the law may not permit or require removal in certain circumstances.

**Children's Privacy**

Our Service does not address anyone under the age of 13. We do not knowingly collect personally identifiable information from anyone under the age of 13. If You are a parent or guardian and You are aware that Your child has provided Us with Personal Data, please contact Us. If We become aware that We have collected Personal Data from anyone under the age of 13 without verification of parental consent, We take steps to remove that information from Our servers.

If We need to rely on consent as a legal basis for processing Your information and Your country requires consent from a parent, We may require Your parent's consent before We collect and use that information.

**Links to Other Websites**

Our Service may contain links to other websites that are not operated by Us. If You click on a third party link, You will be directed to that third party's site. We strongly advise You to review the Privacy Policy of every site You visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

**Changes to this Privacy Policy**

We may update Our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on this page.

We will let You know via email and/or a prominent notice on Our Service, prior to the change becoming effective and update the "Last updated" date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

**Contact Us**

If you have any questions about this Privacy Policy, You can contact us:

* By email: [info@voosust.com](mailto:info@voosust.com)
* By Phone Number: [+90 (533) 357 27 47](tel:+90-232-454-23-25)
* By mail: Dokuz Eylül University DEPARK Technology Dev. Zone Doguş Str. No 207/AG - Beta IZMIR/TURKEY

**Other Policies**

* [Privacy Policy](https://shipsgo.com/privacy-policy)
* [Cookie Policy](https://shipsgo.com/cookie-policy)
* [GDPR](https://shipsgo.com/gdpr)
* [Term & Conditions](https://shipsgo.com/terms)
* ISO 27001